

1.0.4.0 Release Notes

October 2025

Table of Contents

Release Notes History.....	3
About this Document.....	4
1.0.4.0 Release Notes.....	5
Available Connectors.....	5
Connector Activities: Backup, Export, and Restore.....	5
Scheduled and On-demand Backup Options	5
Full then Incremental Backup Jobs	6
Autodiscovery Feature on Select Connectors.....	6
Full Export Capabilities.....	6
Varying Restore Capabilities	6
Storage Options.....	6
Notification System	7
Error Messages and Connector Activity Logs.....	7
Security.....	8
Encryptions.....	8
MultiFactor Authentication	8
MultiPerson Approval	8
Language Support.....	8
1.0.4.0 Enhancements of Note	9
19 Additional Hubspot Objects Supported	9
Hubspot Newly Supported Objects and Granular Restore	10
Minor UI/UX Updates	10
Support and Resources	10

Release Notes History

Version	Date	Summary
Beta	November 9, 2023	Release for beta testing
1.0.0.0	May 30, 2024	General availability
1.0.1.0	August 21, 2024	Release includes: - Email alerts for key activities - Microsoft SharePoint domain-level backup - Editable credentials for Type A connectors - Persistent filter state for connector table view - In-product support resource centre
1.0.2.0	November 18, 2024	Release includes: - Microsoft Exchange granular restore - Redesign of restore interface
1.0.3.0	March 10, 2025	Release includes: - UK Data Center support - Microsoft Exchange autodiscovery - Microsoft SharePoint autodiscovery - Hubspot granular restore
1.0.4.0	October 27, 2025	Release includes: - Updated release notes format - Support for 20 new HubSpot objects (backup, export, and restore) - Minor UI/UX updates

About this Document

The SaaSAssure release notes documents are official communications at the time of a scheduled release to inform our users about key features and improvements, bug fixes, security patches, and known issues.

The document is structured to include key feature release notes from previous releases and expands upon those notes with information on the latest release to provide a current state of the product's capacities and limitations.

1.0.4.0 Release Notes

Available Connectors

SaaSAssure supports the following connectors and connector activities:

Connector	Backup	Export	Restore
Box	✓ Full Backup	✓ Full Export	✗ Restore not supported
Confluence	✓ Full Backup	✓ Full Export	✓ Full Restore
HubSpot	✓ Full Backup	✓ Full Export	✓ Full Restore ✓ Granular Restore
Jira	✓ Full Backup	✓ Full Export	✓ Full Restore
Microsoft Exchange	✓ Full Backup ✓ Mailbox Level Backup	✓ Full Export	✓ Full Restore ✓ Granular Restore
Microsoft OneDrive	✓ Full Backup	✓ Full Export	✓ Full Restore
Microsoft SharePoint	✓ Full Backup ✓ Site Level Backup	✓ Full Export	✓ Full Restore
Microsoft Teams	✓ Full Backup	✓ Full Export	✓ Full Restore
QuickBooks Online	✓ Full Backup	✓ Full Export	✗ Restore not supported
Salesforce	✓ Full Backup	✓ Full Export	✓ Full Restore

Connector Activities: Backup, Export, and Restore

Scheduled and On-demand Backup Options

SaaSAssure supports the ability to schedule backups or trigger a backup on-demand. The available frequency of scheduled backups is daily, weekly, or monthly. The system allows for multiple backups

on the same connector scheduled at different frequencies, which allows for a combination of point-in-time cadence views of your backed up data.

Full then Incremental Backup Jobs

For all connectors the initial backup job is a full backup of all data for objects supported by SaaSAssure unless a granular backup method was selected, such as a sub-set of mailboxes within Microsoft Exchange. All backup jobs for a backup set after the initial backup are incremental backups capturing only data that has changed in the source application. All export and restore activities compile the full data set across all restore points for the latest backed up version of the object and associated fields.

Autodiscovery Feature on Select Connectors

Microsoft Exchange and SharePoint connectors supports autodiscovery of newly added user mailboxes, shared mailboxes and resource mailboxes, or sites if the backup set's configuration was set to domain-level. This feature ensures that no manual intervention is required to include these resources.

Note that if the number of licensed user changes, the associated cost will also change. To backup the domain without autodiscovery, perform a mailbox or site level backup and choose the 'Select all' option. This will back up all data but will not automatically include new mailboxes or sites.

Full Export Capabilities

All connectors support a full export of the data, metadata of all supported objects, as well as copies of any source files (for applicable file-based connectors) for the restore point selected.

Varying Restore Capabilities

The restore options available in SaaSAssure vary by connector as each source application has a different object volume, type, and schema for how to restore an object. In addition, some objects have dependencies on other objects, platform configurations, add-ons, or licensing tier utilized that can complicate the restoration process. Please refer to the [Available Connectors](#) section of this document for more information on what restore actions are possible per connector or please visit the SaaSAssure help centre for more information: help.saasassure.com

Storage Options

SaaSAssure provides support for Asigra Cloud AWS S3 storage, as well as allows users to select their own S3-compatible storage.

Asigra Cloud is an AWS S3 storage that is controlled and managed by the SaaSAssure team within Asigra's AWS infrastructure. Each supported region of SaaSAssure has its own regional Asigra Cloud

option to abide by regional compliance. Please note it is the responsibility of the user to correctly use and manage their data in a way that meets their compliance requirements as governed by the region they are supporting.

SaaSAssure does allow the use of any S3 compatible storage option that can be connected to our system based on the storage location configuration form in the product. It is recommended to use an S3 storage provided by AWS, Backblaze, or Wasabi as these have been extensively tested by the SaaSAssure team. Other S3-compatible storages will work but there may be nuances or issues that have not been fully tested by the SaaSAssure team. If you encounter an issue, please contact SaaSAssure support at support@asiga.com

Notification System

SaaSAssure has an extensive in-product notification system that displays platform actions and updates to the user via toast notifications and/or dashboard notifications in addition to logs and error responses.

Toast notifications are action triggered notifications that display for a temporary amount of time on screen confirming the success of a user action or the acknowledgement of an error.

Dashboard notifications are a combination of feature recommendations, actions summaries, and general platform notifications specific to a user that are displayed on their Dashboard Page. These notifications are resolved only when the issue is resolved, the user dismisses the notification, or after the user has logged into the system three times depending on the nature of the notification.

Users can also configure email notifications regarding the failure of any backup, export, or restore activity. This is a user-based configuration self-managed on each user's My Profile Page. These notifications are enabled by default.

Error Messages and Connector Activity Logs

The SaaSAssure system has been built with the intent to provide clear and concise error responses when something has not executed in the intended or expected way. Some of our error messages incorporate or depend on messages received from the source applications being supported. While we make all attempts to make these error responses as clear as possible regarding the root issue and how to resolve that issue, there are times where more clarification is needed. If you have a persistent issue or an unclear error response, please contact SaaSAssure support at support@asiga.com.

The SaaSAssure support team will likely ask for your SaaSAssure ID, the Connector ID, and Execution ID for the activity. The SaaSAssure ID can be found on the Billing Page in the upper right corner and has the structure SA-(NA or UK)-XXXXXXXXXX. The Connector ID and Execution ID can be found by activity under each account's Logs Page. They will be noted as the last log item and will be structured like this example *'The BACKUP activity ID 0342bfc4-77a2-4b60-b3cb-f3de634b7708 [this is the execution ID] for backup set with id 2273 [this is the unique connector item for the account] started successfully'*.

In addition to the connector activity logs having these noted IDs they also include important informational logs, warning logs, and error logs that help users understand what has transpired for that connector activity.

Security

Encryption

SaaSAssure utilizes an AES-256 encryption, and all data is encrypted while in transit and when at rest. At this time users cannot select their own encryptions or cyphers.

Multifactor Authentication (MFA)

Users of SaaSAssure are strongly recommended to enable the Multifactor Authentication (MFA) feature. System administrations who are inviting new users to the platform can enforce the use of MFA and users can self-select to enable MFA as well. All time-based one-time password applications are supported by SaaSAssure for MFA.

Multiperson Approval (MPA)

To mitigate human-error or insider threats that may result in data destruction several actions within SaaSAssure there is a Multiperson Approval (MPA) feature where each account can have the ability to assign up to 3 approvers with a configurable required threshold. The threshold of approvers must be met for the system to execute the actions.

Language Support

At this time SaaSAssure is only officially available in English and intended to support object data that is English in nature. Some processes do support special characters that are used in other languages such as letters with accents, but this is currently not a platform wide feature.

1.0.4.0 Enhancements of Note

20 Additional Hubspot Objects Supported

The following table lists newly supported objects and their available connector activities that will be available as of the 1.0.4.0 release. For a full list of all objects supported for each connector please go to the SaaSAssure help centre help.saasassure.com.

Object	Backup	Export	Restore
Call Properties	✓	✓	✓
Company Lifecycle	✓	✓	✗
Company Lifecycle Stages	✓	✓	✓
Company Properties	✓	✓	✓
Company Property Groups	✓	✓	✓
Contact Lifecycle	✓	✓	✗
Contact Lifecycle Stages	✓	✓	✓
Contact Properties	✓	✓	✓
Contact Property Groups	✓	✓	✓
Deal Properties	✓	✓	✓
Deal Property Groups	✓	✓	✓
Feedback Submission Properties	✓	✓	✗
Goals	✓	✓	✗
Line Item Properties	✓	✓	✓
Postal Mail	✓	✓	✗
Postal Mail Properties	✓	✓	✓
Product Properties	✓	✓	✓
Task Properties	✓	✓	✓

Ticket Properties	✓	✓	✓
Ticket Property Groups	✓	✓	✓

Hubspot Newly Supported Objects and Granular Restore

These newly supported objects have also been incorporated into the Hubspot granular restore feature. Objects such as properties are restored either with the full restore method option or as dependency objects at the category, object type, and item-level restore methods.

Minor UI/UX Updates

- Hubspot has renamed their document library to 'Content' and has added and moved other features to that menu option. It has been dubbed their 'Content Hub'. SaaSAssure UI/UX has been updated to reflect that name change.
- The form field policies on the email address, password, and credit card number forms fields have been relaxed to now allow pasting of content from password and content managers.

Support and Resources

Our team is here to help you get the most out of SaaSAssure. For further assistance please visit the following links:

- [Supported Objects by Connector](#)
- [Knowledge Base and FAQs](#)
- [Limitations and Known Issues](#)
- [SaaSAssure Product Support Page](#)